



Supporting Your Teachers, Students & Parents For Remote Learning

With a rapidly changing world and the imminent transition to remote learning we have added to our support offering to give schools the IT support they will need. There is no doubt that this change is going to add additional pressure on schools, teachers, students and parents as we transition to a new way of delivering teaching and learning. As technology plays an important role, we understand that many schools may not be setup to provide and deliver IT support for staff working remotely, let alone the added requirements for students and parents.

With the largest number of approved and certified engineers on the Department of Education Panel for support services we have extensive knowledge and experience in the tools and technologies that schools will use to support teaching and learning via our Support Desk.



Our Support Desk is available 5 days a week and our team is equipped with the tools required to support any device/anywhere. Packages available are:



Package 1: Remote Support for schools and teachers

Unlimited support from our helpdesk for a set weekly fee



Package 2: Remote support for students & parents

Unlimited support from our helpdesk for a set weekly fee



*Choose one, or both. Contact us for pricing for your school
Ts and Cs apply.

To access these packages email sales@solutionsit.com.au